



**LabelForce**  
making reputations stick

## **LabelForce Quality Policy**

LabelForce is recognised as providing customers with high quality labels.

The LabelForce reputation is based on our compromising ability to respond to the needs of our Customers whilst providing unsurpassed levels of Customer service. This reputation has been achieved by maintaining a very productive and efficient workplace.

Each and every member of LabelForce is responsible for the quality of product and service we provide to our Customers.

In order to maintain our current position and to create a platform for future improvement, development and growth we are committed to complying with Customer's requirements and to developing and continuously improving our Management Systems based on the criteria of ISO 9001.

Customer satisfaction is held in high regard throughout all levels of the business. It is a Quality Objective to achieve or exceed Customer expectations.

I am personally, along with other members of the Management Team, committed to the future improvement and growth of LabelForce which will be achieved through the ongoing training of all employees and the continuous improvement of our Management Systems.

I urge all employees to share this commitment so that together we can continue to surpass the expectations and needs of our Customers.

*Jason Cooley*

Jason Cooley  
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