

## The Wright Clean

## **Our Guarantee:**

## If you are not TOTALLY thrilled with our service, we will come back and re clean. If you are still not happy, we will fully refund your money!

The Wright Clean does our very best for your cleaning needs and we guarantee to clean to a very high standard, however we can not guarantee the outcome of appearance due to one or more of the following reasons: stains, wear, unknown spots, pet urine, abuse, prior damage, dyes, age, reappearing spots, areas with OTC cleaning agents, filtration lines.

## **Terms of Trade:**

By using the services of The Wright Clean you agree to be bound by our terms of trade.

- 1) All payments for service are due on the day of service.
- 2) You understand and agree to The Wright Clean's guarantee
- 3) All overdue accounts are subject to additional late payment fees and may be referred to a debt collection agency. Any additional costs this may incur will be added to the outstanding debt and will be liable by the debtor.
- 4) Phone quotes, website and advertised prices are based on average sized rooms and average sized houses. Larger than average sized rooms and larger than average sized houses will incur additional fees. The Wright Clean advises the client to obtain a written quote if they are either concerned or unsure if there may be additional fees. This can be done by calling our office and booking in a no cost, no obligation free quote by The Wright Clean.
- 5) Stain Removal incurs an additional fee. Success of stain removal varies depending on many variables including if an attempt has already been made and OTC chemicals have been applied. In some cases, lightening the stain and making it less noticeable is considered success. Please refer to The Wright Clean's Guarantee.