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LEGAL

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PRODUCT RETURN POLICY

Product Exchange

Bzzworld warrants the quality of its products and shall exchange any defective product. Anyone returning a damaged or defective product must complete the Bzzworld Product Exchange or Return Form prescribed. Product exchanges made for the purpose of favorable gain through maximizing commissions or manipulating the Compensation Plan (as evidenced through patterns observed outside of the average Distributor pattern of exchanges) will not be honored and are considered a material breach of the Distributor Agreement.

THIRTY (30) DAY RETURN POLICY

Retail Customers

Bzzworld obligates its Distributors to honor the Company's 100 percent, unconditional, 30-day, money-back guarantee to all retail customers. If for any reason a retail customer is dissatisfied with any Bzzworld product, he/she may return the product to the Distributor from whom the product was purchased within thirty (30) days from the date of purchase for a replacement, exchange, or full refund of the purchase price. If the retail customer requests a refund, the Distributor who sold the product to the retail customer must immediately refund the retail customer's purchase price. (Retail customers must return merchandise to the Distributor who sold it to them); Bzzworld will not accept returned merchandise directly from retail customers.) The Distributor in turn, should complete a Dissatisfied Consumer Product Return and forward the form along with the original sales receipt and returned merchandise to Bzzworld. Bzzworld will then replace the returned merchandise with like product and ship it to the Distributor. All retail customers must be provided with two copies of an official Bzzworld Retail Sales Receipt at the time of the sale. The back of the receipt provides the customer with written notice of his/her rights to cancel the sales agreement.

Preferred Customers

Bzzworld offers Preferred Customers, who order directly from an official Bzzworld Web site, a 100 percent, 30-day, money back guarantee on their initial product order. If for any reason a Preferred Customer is dissatisfied with any Bzzworld product, he/she may return that product to the Company within thirty (30) days for replacement, exchange, or full refund of

the purchase price. If a Preferred Customer returns merchandise equal to or exceeding USD150.00 or equivalent in the local currency, this will be deemed a Voluntary Cancellation. For all other returns, the Company shall repurchase the inventory pursuant to the terms of section 12. Moreover, the Company will adjust the appropriate Distributors' sales volume pursuant to section 12.

PRIVACY

Bzzworld recognizes the importance of protecting the privacy of information we may collect from you. To this end, we are committed to using our best efforts to respect your privacy. Here is how we handle information we learn about you from your visit to the Bzzworld Web site.

The Ways We Use Information

We receive and store information you enter on the Bzzworld Web site or give us in any way. We use such information, including your name and e-mail address, for several purposes:

- To process, fulfill and notify you of your product order status; and
- To send you the latest information about our company, events and product specials.

From time to time we collect personal information from distributors. Where permitted by the provisions of applicable laws, Bzzworld may use and disclose such personal information about distributors for the following purposes:

- Processing your Distributor Application;
- Processing, fulfilling and notifying you of your product order status;
- Developing Downline Genealogy Reports or other related business reports;
- Providing Distributor services such as planning and facilitating Distributor meetings and training;
- Administering Distributor benefits;
- Developing and implementing policies, marketing plans, and strategies;
- Publishing personal information in Bzzworld newsletters, promotional materials and company and intra-group communications;
- Providing references; and
- Complying with applicable laws and regulatory requirements and assisting with any governmental or police investigation; and
- Other purposes directly relating to any of the above.

SURVEY AND QUESTIONNAIRES

Bzzworld may contain several optional surveys and questionnaires throughout the site asking for information. We use the information you provide to help customize your shopping experience, showing you the content we believe you might be interested in, in order of your reference, as well as to provide advice and purchase recommendations.

LINKS TO OTHER WEB SITES

As a resource to our visitors we provide links to other Web sites, which we believe are useful and meet our high standards. However, Bzzworld is not responsible for the contents of such linked Web sites. In particular, Bzzworld is not responsible for the privacy notices or practices provided in such linked Web sites.

THIRD PARTIES

We are not in the business of selling your personal information to third parties. Where permitted by the provisions of applicable law, Bzzworld may share such information from time to time with the following third parties:

- Those employees, directors and managers of Bzzworld and its local and foreign associated/affiliated companies who have a need to access your personal information in carrying out their responsibilities;
- Any agent, contractor, supplier, vendor, or third party who provides administrative, advertising, printing, or other services to Bzzworld or its affiliated companies, including but not limited to distribution centers, external auditors, medical practitioners, trustees, insurance companies, actuaries;
- Sponsors and Upline business leaders who may need access to downline distributor personal information in order to monitor sales activity and business development in their personal sales groups. However, Bzzworld does not share credit card information or Social Security or Social Insurance Numbers with any third party without your permission or unless required by law or valid court order
- Any government agency or other appropriate governmental, police, or regulatory authority or elsewhere in order to meet legal security and regulatory requirements; and
- In the case of information submitted by distributors, any consultant/agent appointed by Bzzworld or its affiliated companies to plan, provide and/or administer distributor benefits.

TRANSFER

The consent you have provided herein to the use of your personal information by Bzzworld or its affiliates, shall also extend to any person or corporation to which Bzzworld may transfer its business, provided that such personal information is used for the same purposes.

TERMINATION

You agree that Bzzworld, in its sole discretion, may terminate your password, account (or any other part thereof) or use of the service, and remove and discard any content within, for any reason, including, without limitation, for non-compliance of Policies and Procedures, non-performance of continuing MPA obligations, lack of use or if Bzzworld believes that you have violated or acted inconsistently with the letter or spirit of the Terms of Use.

DISCONTINUING SERVICE

We provide you the opportunity to discontinue receiving future e-mail communications from us at the point where we request information from you. This gives you the option to remove your e-mail address from our database so that you do not receive any future mailings and no longer receive our service. You can exercise this option at any time by sending us an e-mail or written letter to our Customer Service department. If you do discontinue service, you will not be able to use password-protected areas of our site.

SECURITY

Bzzworld is committed to ensuring the security of your information. To prevent unauthorized access or disclosure, maintain data accuracy, and ensure the appropriate use of information, we have put in place appropriate physical, electronic and managerial procedures to safeguard and secure the information we collect online. We use the latest in encryption technology when collecting or transferring sensitive data, such as credit card and bank account information

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