

Kinangop Cattery

Terms & Condition's

Licence Number ANACT/00530/21

Payment Terms

A deposit of 20% is required when booking 10 days prior to arrival date.

This payment is non-refundable and non-transferable.

Remainder payable on arrival.

Your arrival and departure time to be agreed by both parties.

We charge for the day in and out, any part of a day counts as a full day.

No cats will be accepted if any questions or requirements on the booking form are not complete.

Inoculations / Vaccinations

All cats must be fully vaccinated against Flu, Enteritis and preferably Feline Leukaemia within the past 12 months.

Vaccination certificates must be seen and will be photocopied and kept on file.

Health / Condition

All cats must be in good health and condition when arriving and to have had flea treatment. Any cat found to be hosting fleas will be treated and the cost will be borne by the owner and paid for on collection.

In the event of your cat becoming ill during its stay, we reserve the right to call in our veterinary surgeon. The cost which will be borne by the owner.

Every attempt will be made to contact the owner for instruction.

Non neutered male cats over the age of 7 months will not be accepted into the cattery.

If you have booked for two cats to share a pen, every effort will be made to facilitate this. However if an issue arises during the cats stay, then we reserve the right to separate them, which could incur an extra boarding charge (to be paid on collection).

Bedding / Toys / Collars

It is encouraged that bedding / toys accompany the cat giving them a sense of security and contentment during their stay.

Belongings

We accept no responsibility for the loss or damage to customers belongings.

It is requested collars be removed for the safety of the cat.

Cats must arrive in a secure basket / carrier. Clearly labelled and left at the owner's risk.

On Arrival

After all paperwork has been dealt with, your cat will be taken through to the cattery.

Owners will not be permitted entry, as not to stress other borders and for insurance, Health and Safety reasons.